

LSCB performance framework; last update October 10th 2009

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
People					
1. Training by each agency	Identify for each statutory partner % of permanent staff who undertake level 1 training within 3 months of appointment	Training sub group	Annual (agree when)	High % across all partner agencies	
2. LSCB joint training	Staff groups identified who need specific training at agreed levels	Training sub group	Annual (agree when)	Staff identified	
3. Safe recruitment	Each statutory partner has in place a policy which has been developed or reviewed within the last 3 years	LADO Audit completed in March 2009	July then annual	All partners have recent policy in place (within 3 years)	Introduction of Independent Safeguarding Authority register put back from Sept 2009 to July 2010
4. Supervision (in relation to safeguarding)	Has each statutory partner got in place a policy which has been developed or reviewed within the last 3 years	LADO Audit completed in March 2009	July then annual	All partners have recent policy in place (within 3 years)	<i>SLT need to consider if "Council CYP services" should be broken down further</i>

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
5. Turnover/vacancies Snapshot of all vacancies including those covered by agency workers	<ul style="list-style-type: none"> • Social workers (Safeguarding and case management) • Police CPU • Health visitors • School nurses 	Planning & Performance (with agency leads)	Quarterly snapshot 31/03 30/06 etc July 2009	Low level of vacancies	<i>Need to identify police source</i>
6. Sickness rates	<ul style="list-style-type: none"> • Social workers (Safeguarding and case management) • Police CPU • Health visitors • School nurses 	Planning & Performance (with agency leads)	Quarterly 31/03 30/06 etc July 2009	Low level of vacancies	<i>Month end Reports up to date after 14th of the following month, need to be produced 4 weeks before each LSCB meeting</i> <i>Need to identify police source</i>
7. Management of allegations against people working with CYP	Number of allegations investigated and outcomes	LADO	6 monthly July and April	reports provided to LSCB	
8. Decision making & managerial oversight	Appropriate, recorded, and timely	SCRIP within multi-agency audit	First report October following pilot	Evidence of this within files	Needs to be included as part of multi-agency case file audit-
Agency accountability					
9. Membership of LSCB and regular participation at an	Attendance sheets this isn't an indicator	SCB administrator	Annual report – first time March 2010	revised membership agreed and	Work on induction process agreed by LSCB Jan 2009; next report at Jan 2010 Board

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
agreed level of seniority				high level of attendance	
10. Designated/named leads in each organisation	<p>Each agency that is required to do so has a designated/named person in place</p> <p>SaTH Named Doctor Named Nurse and Named Midwife, Named Paediatrician PCT Designated Nurse, Named Nurse Designated doctor Schools; Designated teacher Early years settings; Designated person</p>	<p>POs</p> <p>Standard letter / e mail to be sent requesting confirmation</p>	<p>Annual October (schools update annually in Sept)</p>	<p>High percentage persons in place</p>	<p><i>Check list of designated and named staff complete</i></p> <p><i>Awaiting re how early years Ofsted requirement is monitored through inspection or otherwise</i></p> <p><i>Maybe adequately covered by reporting on Ofsted inspections</i></p>
11. Participation in child protection conferences and core groups	<p>Attendance and apologies at Initial and review case conferences by those who were invited</p>	<p>Safeguarding Advisory Service Spreadsheet</p>	<p>Quarterly</p> <p>First time Jan 2010</p>	<p>High correlation between invitees and attendees</p>	<p><i>Not currently possible for Core groups but this should be explored due to Laming's concerns about disengagement,</i></p>

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
	appropriately (ie people with involvement with the family)				
12. Annual report from each agency		Each agency/sub group	Annually – July 2010	<i>Full range of agencies and sub groups reporting which specifically</i>	<i>Development of standard template needs to be considered as part of the LSCB business plan for 2009/10</i>
Policies and meeting objectives					
13. Multi-agency Policies Reviewed regularly	Proportion of section of LSCB policies and procedures that should be reviewed during the year that were reviewed		Annual – April from 2010	100%	<i>Build review dates into sections of LSCB policies and procedures</i>
14. Progress on Objectives – JAR action plan	Percentage of actions that are RAG rated Green Orange and Red respectively		April and October	<i>High percentage green – what is high</i>	<i>Any remaining aspects of JAR action plan which have not been fully completed in 2008/9 will become part of the CYPP action plan which is in turn part of the LSCB Business plan</i>
15. Progress on Objectives – CYPP action plan					
16. Progress on Objectives –LSCB business plan overall					
17. Progress on	Performance measure to be	CATE sub group			

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
specific LSCB Business Plan Priorities; CATE	developed for the service				
18. Progress on objectives; Annual LSCB Business Plan Priorities; Think Family	Awaiting detail from the DCSF	Think Family Steering group			
19. Progress on objectives; Annual LSCB Business Plan Priorities; E safety	Number of software packages distributed Number of staff trained	E Safety sub Group			
20. Progress on objectives; Annual LSCB Business Plan Priorities; Safer schools partnership	Fewer children report concerns in the TellUs survey - 2.9% felt very unsafe going to and from school 3.7% felt very unsafe in school in June 2008 survey Greater number of settings committed to the strategy from the baseline figure of 27 @ 31.3.09	Safer Schools Partnership			
Customers					

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
21. Views of CYP and parents/carers- about the overall service received	<p>Percentage of feedback forms from parent received at end of CP plan with positive outcomes</p> <p>Children's Centre services will gather the views of young children who have been subject to CP Plan Also need to include CAF/TAC process</p>	<p>Safeguarding Advisory Service</p> <p>CCSM to lead</p>	<p>Annual overview report within annual report July 2010 onwards and individual issue reports as they are produced</p>	<p><i>High percentage with positive outcomes what is high</i></p> <p>Younger children reporting an improvement in 'feeling safe'</p>	
22. Views of CYP and parents/carers in assessment and care planning	<p>recorded and taken into account (in assessments, in CP plans, at case conferences)</p>	<p>TBA as part of Pilot</p>	<p>First report Jan 2010 following pilot</p>	<p>Evidence of recording and consideration in range of agency files</p>	<p>Needs to be included as part of multi-agency case file audit-</p> <p>See also item 8</p>
Quality of practice and provision					
23. Multi-agency audits of CP practice		<p>SCRIP as part of multi agency audit</p>	<p>First report October 2009 following pilot</p>	<p>Audits undertaken, action plan in place where necessary</p>	<p>Needs to be included as part of multi-agency case file audit-</p> <p>See also item 8 and 22</p>

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
24. Multi-agency audits of CAF and TAC					<i>Quality and consistency of CAF/TAC crucial in prevention of abuse and supporting children at least in the short term when there is no longer any the need for a child protection plan</i>
25. Staying safe judgements Ofsted inspections ; schools		Planning & Performance	Tba October and annual?		<i>Use Ofsted performance profile</i>
26. Staying safe judgements Ofsted inspections ; early years settings		Planning & Performance	Tba October and annual?		<i>Use Ofsted performance profile</i>
National, CYPP and other local KPIs					
27. Number and characteristics of CYP with Child protection plans	Number of CYP on the register	Children's Information Team	Quarterly	Corporate monitoring targets	
	Age and Gender of CYP with CP Plan	Children's Information Team	Quarterly		
	Number of CYP with CP plan by category of abuse	Children's Information Team	Quarterly		
	Number of CYP with CP plan by Cluster	Children's Information Team	Quarterly		

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
	Ethnic origin of CYP with CP plan	Children's Information Team	Quarterly		
28. Activity Need to include some measures re:CAF/TAC activity	CP conferences held within timescales NI67	Children's Information Team	Quarterly		CYPP KPI
	Total number of Review CP conferences	Children's Information Team	Quarterly		
	Percentage allocated to SW	Children's Information Team	Quarterly		
29. Success of child protection plans	Percentage re-registrations NI 65 PAF A3	Children's Information Team	Quarterly		CYPP KPI
	Duration on the CP register NI 64 PAF C21	Children's Information Team	Quarterly		CYPP KPI
30. Timeliness of assessments	Percentage of Initial assessments completed within 7 working days of referral NI 59	Children's Information Team	Quarterly		CYPP KPI
	Percentage of Core assessments completed within 35 working days of	Children's Information Team	Quarterly		CYPP KPI

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
	their commencement NI 60				
31. Domestic Abuse	Number of incidents where child has been identified as at risk	Police produce a report which could be replicated	To be agreed – but commence in October		
	Increase the number of children who no longer need a protection plan which involved concerns around domestic abuse	Children's Information Team	Quarterly		CYPP KPI
	Number of times a child aged 0-17 years features in a repeat incident case at MARAC	MARAC co-ordinator	3 monthly rolling 12 months Quarterly commencing in October		A repeat is any incident within 12 months of the last MARAC These figures will be more than the number of <i>individual children</i> who have featured in a repeat incident within 12 months as some children may feature in more than one repeat incident
	Percentage of times a child aged 0-17 years features in a repeat incident case at MARAC	MARAC co-ordinator)	As above		First years data run from July 1st 2008-June 30 th 2009 Now in annual report produced by Helen Smiths team CYPP KPI

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
32. Hospital injuries	Hospital admissions caused by unintentional or deliberate injuries to CYP NI 70	To be agreed			If we include this needs follow up re data source, frequency etc
33. MAPPA	Number of level 2 and level 3 meetings	MAPPA Co-ordinator	Quarterly Starting July or Oct	Number of level 2 and level 3 meetings	Activity measure not target
34. Serious Case Reviews	Evidence of reviews being suitably undertaken	SCRIP	Annual July 2009 separately in future as part of the LSCB annual report from 2010	Production of annual report which includes reviews undertaken	<i>Awaiting revised working together guidance</i>
35. Child death Reviews	Evidence of reviews being suitably undertaken	CDOP	Annual July 2009 separately. In future as part of the LSCB annual report from 2010	Production of annual report which includes reviews undertaken	<i>Awaiting revised working together guidance</i>
Effective administration of LSCB meetings					
Distribution of papers and minutes	Papers are distributed at least 10 working days in	SCB Administrator	Annually; first report April 2010	100%	

Area of Focus	Possible Indicator	Lead responsible for data production/interpretation	Reporting frequency	Success criteria	Comment/Next steps
	advance of meetings				
	Draft minutes are provided to Chair for approval within 15 working days of meetings	SCB Administrator	Annually; first report April 2010	100%	
	Minutes are distributed within 20 working days of meetings	Emma Boddison	Annually; first report April 2010	100%	