Managing Allegations (LADO) training
3 hours

Course Outline

An allegation is information or a concern which suggests an adult working with children and young people has either:

- Behaved in a way that has harmed, or may have harmed a child;
- Possibly committed a criminal offence against, or related to a child; and/or
- Behaved towards a child or children in a way that indicates they may pose a risk of harm to children.

This course provides an understanding of what constitutes an allegation and how these are managed and investigated.

This course provides 3 hours of continuing professional development time.

Objectives

By the end of this awareness session, you will:

- Be aware of the structure and process used in Telford and Wrekin to deal with allegations relating to those who work with children and young people;
- Understand what constitutes an allegation, how allegations arise and the process of allegations management;
- Understand the role of the Designated Safeguarding Lead (DSL), Designated Senior Manager and the Local Authority Designated Officer (LADO);
- Understand how to manage allegations in accordance with the West Midlands Safeguarding Policy (Section 1.14); and
- Identify potential areas of vulnerability in staff practice and develop ideas about how to address them.

Target Staff

This course is aimed at practitioners, managers and supervisors in voluntary, independent and statutory agencies who support and/or manage staff who work predominately with children, young people and families.

Trainer

The trainers are part of the TWSCB training pool and have appropriate experience to deliver this training.

Dates

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<th>Date</th>
<th>Time</th>
<th>Location</th>
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<tr>
<td>Thursday 20 June 2019</td>
<td>9:30am – 12:30pm</td>
<td>Room G1/G2, Ground Floor, Addenbrooke House, Ironmasters Way, Telford, TF3 4NT</td>
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Monday 21 October 2019  
9:30am – 12:30pm  
Room G3/G4, Ground Floor, Addenbrooke House, Ironmasters Way, Telford, TF3 4NT

Costs

Telford & Wrekin Safeguarding Children Board Cancellation and Charging Policy applies:

This course is free of charge to Telford & Wrekin Safeguarding Children Board contributing organisations, Local Authority Maintained Schools and volunteers.

Non-contributing organisations will be expected to pay a fee for their training as detailed below:

<table>
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<tr>
<th>Level</th>
<th>Cost</th>
<th>Services included</th>
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<tbody>
<tr>
<td>Gold</td>
<td>£3,000</td>
<td>Unlimited access for organisation to TWSCB safeguarding training (including e-learning modules)</td>
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<tr>
<td>Silver</td>
<td>£2,000</td>
<td>Unlimited access for 10 people to TWSCB training and any more at £20 a head per course (including e-learning modules)</td>
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<tr>
<td>Bronze</td>
<td>£1,000</td>
<td>Unlimited access for 5 people to TWSCB training and any more at £30 a head per course (including e-learning modules)</td>
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| Individual place | £50 a person per ½ day course  
£80 a person per full day course  
(50% discount to voluntary sector – cancellation fees apply) | Access to the individual course and course specific resources |
| Access to e-learning course modules | £100 | Access to TWSCB e-learning modules for 20 people |

Please note that there is a cancellation policy that applies to all attendees, please click here for a copy.

For anyone with enquiries on how this charging policy applies to their organisation or individual circumstances they should contact the TWSCB Support Team on lscb@telford.gov.uk or 01952 380622.

Booking

All TWSCB courses are booked through Ollie, an electronic Learning Management System.

If you already have an Ollie account, please visit http://telford.learningpool.com and search for the course under ‘Adults and Children’, select ‘Enrol Me’, ‘Classroom Event’ and ‘View all sessions’.

Please note that our course titles are prefixed with ‘TWSCB’.

If you do not have an Ollie account, please follow the instructions below.
To apply for a place on Telford and Wrekin Safeguarding Children Board training you require access to Ollie. If you are not a member of staff with Telford & Wrekin Council nor have an existing Ollie account you should complete an account request form.

Once your account is set up, login details will be sent to your email address by the Ollie team. This is not an automated process but we aim to respond to requests within five days.

Your account will last for 12 months from activation. After this time, if you require further access you will have to request your account to be reactivated.

You should check your browser settings to allow pop-ups from the site to ensure the courses load correctly.

Account request forms can be found on the TWSCB website or by requesting a form from ollie@telford.gov.uk.

The web address for Ollie is http://telford.learningpool.com

A full user guide is available at the login page.

If you have any queries please email the Ollie team at ollie@telford.gov.uk